

March 12, 2020 02:00pm (EST)

To: All our Clients/Patients and Caregivers

These are unchartered times. With the Coronavirus Pandemic, there is a high level of anxiety with our senior population.

This is to advise you that as a company, Accessible Home/Health Care has been educating our caregivers on the procedures to follow.

We have and are continuing to track and discuss with our caregivers their contacts and travels. If any caregiver encounters any high-risk category individual(s), they will not be assigned to work for our patients/clients.

We are also requesting our patients/clients, to ask any family or non-family visitors before coming to your residence, as to their travels and contacts in the past 15 days prior to approving their visit to you.

We are further requesting all our patients/clients and caregivers that if you experience any flu type symptoms, temperature, coughing, sneezing etc., to please contact your physician and Accessible office for further direction.

Accessible will continue to monitor the Health Alerts issued by Center for Disease Control (CDC), National Institute of Health (NIH), Medicare (CMS) and will inform you of additional required actions on our and your part.

I am sure you all agree, fully transparent communications are very important. We all can positively address the specific or community wide issues only if we communicate with each other.

Please be assured that we, your health care provider will address all matters without panic and within the established protocols.

Thank you for your cooperation and trusting us to care for you and caregivers for professionally providing the services to our patients/clients.

With best regards,

Aarif Dahod

Aarif Dahod Chief Executive Officer Accessible Home/Health Care Corporate Office Coral Springs, Florida